



# भारतीय प्रबंध संस्थान अमृतसर Indian Institute of Management Amritsar

IIM ASR/Rectt. -02/2024/023

Date: 20/02/2024

Indian Institute of Management Amritsar (<http://iimamritsar.ac.in>) invites online applications from eligible candidates for engaging on a contractual basis.

## About IIM Amritsar

Indian Institute of Management (IIM) Amritsar is the 15th IIM set up by the Ministry of Education with the support of the Government of Punjab. The Institute has graduated Seven MBAs batches with 100% placement with increasing compensation package year after year. The permanent campus is under construction on a 61-acre land and should be ready to house the incoming batch of 2024. The Institute's temporary campus is well-equipped with learning and technological resources conducive to teaching, learning, and research. With a diversity of students and faculty from all over India, the Institute reflects a truly national character commensurate with its status as an institute of national importance. The Institute is looking for a candidate with a strong passion for institution building.

<b>Job Title</b>	<i>Senior Associate – IT</i>
<b>Number of Positions</b>	One (1)
<b>Position Type</b>	Contractual
<b>Age Limit</b>	Not exceeding 35 years of age as on the closing date for receipt of the application. The Institute provides age relaxation as per GOI rules.
<b>Essential Job Functions</b>	<ul style="list-style-type: none"><li>➤ <b>User administration:</b> The primary responsibility is to support the end users for the reliable and effective use of complex IT systems. Activities range from managing identities and access to providing dedicated technical support to individual users. He / She will be the first contact point within IT departments for users to resolve any tech-related issue.</li><li>➤ <b>System maintenance:</b> He / She will be responsible for dependable access and availability to ICT systems. Sysadmins are, therefore, required to troubleshoot and fix issues that compromise system performance or access to an ICT service. This responsibility also involves regular system improvements, such as upgrades based on evolving end-user and business requirements.</li><li>➤ <b>Documentation:</b> He/ She will be required to maintain records of IT assets usage. To plan for future IT investments and upgrades. Interact with the various stakeholders to resolve the technical issues of IT equipment. Providing technical support to the System Manager for maintaining the Internet /Network connectivity. Assisting the System Manager in maintaining IT stock daily in the register. Process bills of IT Section.</li><li>➤ <b>System health monitoring:</b> Most IT issues go unnoticed until the impact reaches end users. He/She will, therefore, monitor system health and identify anomalous network behavior, which may include security-sensitive activities such as unauthorized network access and data transfer.</li><li>➤ <b>Backup and disaster recovery:</b> Sysadmins implement data backup and disaster recovery strategies for different IT systems and SDLC environments. You'll also facilitate end-users in accessing data that may have been deleted or unavailable.</li></ul>

	<p>➤ <b>Web service administration:</b> He / She will regularly perform web service administration and configuration management activities, including ensuring that configuration changes are documented and follow organizational policies associated with access and cybersecurity.</p> <p>Any other work/task may be assigned by the competent authority or the designated functionary to whom the Director may delegate such authority.</p>
<b>Minimum Required: Educational Qualifications and Experience</b>	<ol style="list-style-type: none"> <li>1. <b><u>Educational Qualifications:</u></b> BCA/B.Sc./M.Sc./BE/BTech in CS/IT from an AICTE/UGC-recognized institute.</li> <li>2. <b><u>Work Experience:</u></b> Three (3) years of work experience in managing and setting up ICT infrastructure LAN/WAN, Firewalls, Routers, L-2/L-3 switches, IPv4/v6, proficiency in network protocols such as NAT, FTP, HTTP, ICMP, IMAP, POP, SMTP, SNMP, DNS, DHCP, etc. in an organization of repute. Hands-on work experience in troubleshooting of network and PC hardware issues.</li> <li>3. <b><u>Knowledge and Skills:</u></b> <ol style="list-style-type: none"> <li>a. Able to read and understand technical manuals, procedural documentation, and OEM guides.</li> <li>b. High levels of honesty and integrity with the ability to work in a team.</li> </ol> </li> </ol>
<b>Remuneration</b>	Consolidated monthly remuneration and other benefits as per the institute's policy.
<b>Method of Selection</b>	Interview

**General Instructions for application**

***Please read all the instructions carefully before filling out the application form.***

- a) A candidate applying for the above position must be a citizen of India.
- b) Candidates should carefully read the requisite minimum essential qualifications, age and eligibility, experience criteria, etc., laid down in the advertisement before applying for the relevant post. Since all the applications will be screened on the basis of data submitted by the candidate in the online application form, the candidates must satisfy their suitability for the position to which they are applying. If at any stage during the screening, recruitment, and selection process and even after appointment, it is found that candidates have furnished false, incomplete, or incorrect information, their candidature will be rejected/canceled/terminated immediately. The Institute takes no responsibility for incomplete/incorrect information. No correspondence in this regard shall be entertained at a later date.
- c) Applicants should take due care while filing online information for different positions. Application, once submitted online, cannot be altered/resubmitted under any circumstances. Further, no request with respect to making changes in any data/ particular will be entertained once the application is submitted successfully. Therefore, please keep all data/details ready before you start filling out the application online.
- d) The prescribed educational qualification and experience are the minimum. Mere fulfilling the minimum advertised qualification and experience requirement does not automatically entitle an applicant to be

called for the written test or interview. The Institute reserves the right to restrict the number of candidates for Interviews to a maximum of five or fewer.

- e) The Institute may decide to fix the higher criteria (which may include higher qualifications, higher percentage of marks in educational qualifications, experience, and other such parameters) for screening and shortlisting the applications of applicants to be called for Written Test(s)/interview (wherever applicable). The minimum qualifying marks for the Written Test /Interview will be as per the standard fixed by the Institute at its discretion.
- f) Age relaxation/reservation for candidates belonging to SC/ST/OBC/PwD category shall be applicable as per norms of Govt. of India. The age limit is relaxed as per existing rules for which applicants must attach the requisite certificate, as per norms.
- g) Minimum requirements of qualifications and/or experience may be relaxed in respect of exceptionally outstanding candidates with the approval of the Competent Authority.
- h) The Institute reserves the right to recruit/appoint waiting list candidates from the same selection list to fill similar positions or not to fill up any or all the posts.
- i) The period of experience rendered by a candidate on a part-time basis, daily wages, etc., will not be counted while calculating the requisite/ relevant experience for shortlisting the candidates for the written test/ interview.
- j) The appointment of the selected candidates will be subject to their being found medically fit as per the requirements of the Institute.
- k) Appointment orders issued by the Institute to the finally selected candidate shall be provisional. The Institute shall verify the antecedents or documents (subject to character/ antecedent/ Police verification, verification of all original documents, experience certificate, and other relevant documents) submitted by a candidate at the time of the written test/ interview and the appointment. At a later date, if it is found that any of the facts/ documents submitted by a candidate are fabricated or altered, or the candidate has doubtful antecedents/ background and has suppressed the said information. Under such conditions, the candidature shall stand canceled, and their services may be terminated.
- l) Canvassing in any form and / or bringing any influence, political or otherwise, will definitely be treated as a disqualification for the post applied for.

***Instruction for Application Submission***

- a) **The candidates are required to apply ONLINE only from 20 February 2024 to 11 March 2024 up to 11.59 p.m.**
- a) For submission of application through ONLINE MODE, please visit:  
<https://iimamritsar.ac.in/p/career-1>
- b) The crucial date for determining the age limit and other eligibility criteria shall be the closing date for the receipt of the application.
- c) **All candidates are required to pay a non-refundable application processing fee of Rs. 500/- (Five Hundred Only) for UR/EWS/OBC and Rs. 250 (Rupees Two Hundred and Fifty Only) for SC/ST/PwD/Women.**
- d) Candidates are advised in their interest to submit online applications much before the closing date and not to wait till the last date to avoid the possibility of disconnection/ inability or failure to login to the



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IIM Amritsar website on account of heavy load on the website during the closing days. Late applications will not be entertained, and the Institute will not refund the application fee.

- e) Candidates who desire to apply for more than one post should apply online separately and submit the fee for each post.
- f) Incomplete applications will be summarily rejected, applications received after the last date shall not be entertained, and the Institute will not be responsible for any delay.
- g) After successfully submitting an online application, candidates must take a printout of the application form for submitting the same along with the requisite documents, duly self-attested, as and when called by the institute committee or at the time of the written test/ Interview.
- h) In case of any corrigendum / addendum pertaining to this advertisement, the same shall be published on the Institute's website only.

Correspondence, if any, from the Institute, including written test/ interview call letter of the shortlisted candidates, shall be sent to the E-mail ID provided by the candidate. It is the sole responsibility of the candidate to provide the correct E-mail ID. The Institute shall entertain no interim correspondence or personal inquiries.

For updates, please visit the Institute's website, i.e., [www.iimamritsar.ac.in](http://www.iimamritsar.ac.in)

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**Sd/-  
Nodal Officer**